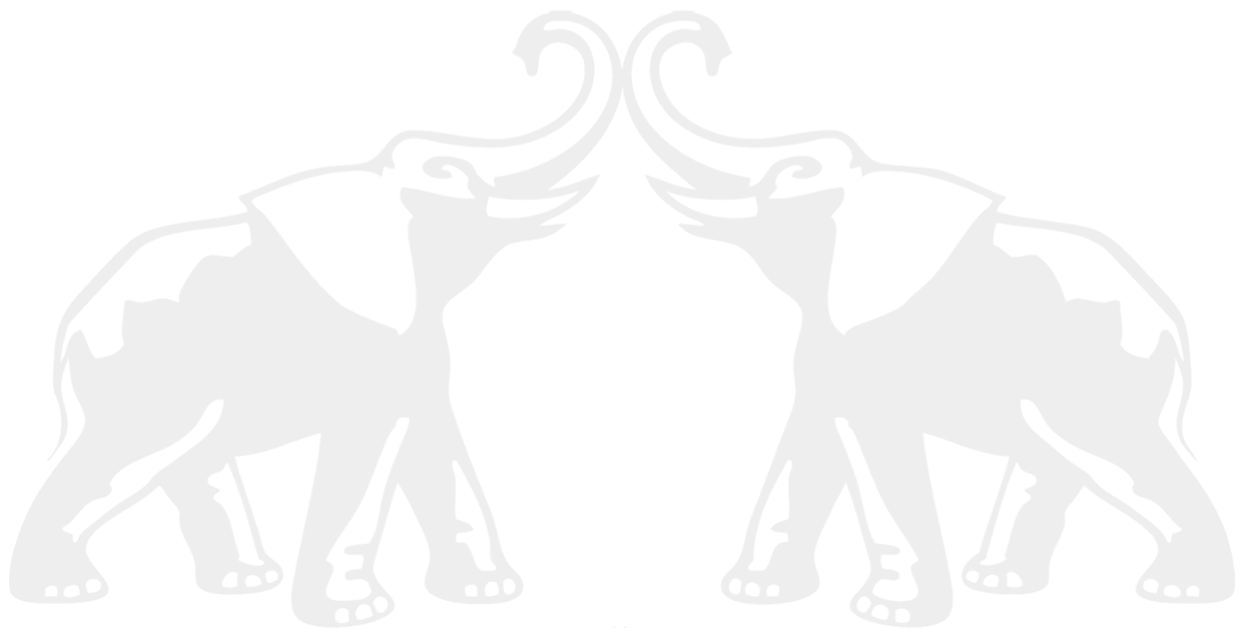


MEMORY  COMPANY

# PREMIUM DAY PROGRAM

PAYMENT SCHEDULE & OPTIONS



MEMORY  COMPANY

## GENERAL

- All Premium Day Program plans are HST exempt and tax deductible
- Members must attend a **free** four-hour visit at our Club prior to booking date, to ensure appropriateness in our environment, or allow a nurse assessment visit if unable to attend our Day Program prior (current Members and reoccurring Members who have visited in the past three months and have had no significant health changes do not required an additional assessment)
- **Statutory Holidays are not included** in plans, however can be booked two weeks in advance and is subject to additional \$100 surcharge

## PAYMENT

Payment can be made by the following manner:

- Pre-Authorized Debit (authorization form and banking information required)
- Cheque to Memory & Company
- e-transfer to:
  - pay.markham@memoryandcompany.com, or
  - pay.oakville@memoryandcompany.com
- Credit card (3% administrative fee applies)

Add-on services will be billed on the next billing cycle unless purchased up-front.

Fixed plans are pro-rated on the first month to synchronize billing with the first-of-the-month.

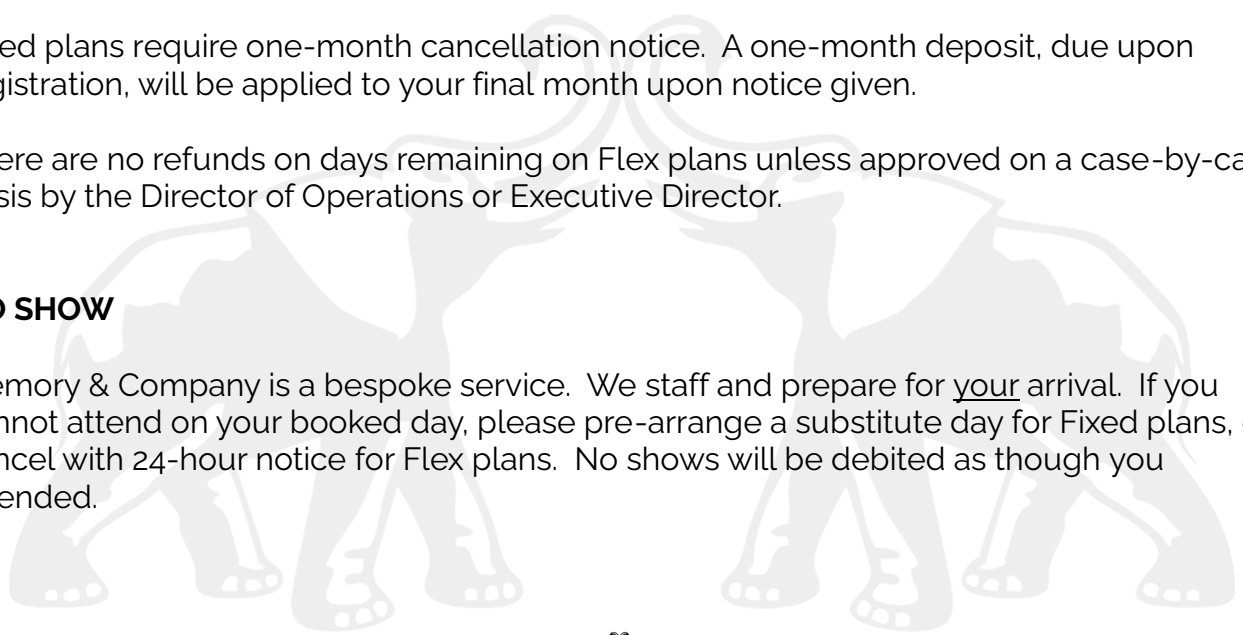
## CANCELLATION

Fixed plans require one-month cancellation notice. A one-month deposit, due upon registration, will be applied to your final month upon notice given.

There are no refunds on days remaining on Flex plans unless approved on a case-by-case basis by the Director of Operations or Executive Director.

## NO SHOW

Memory & Company is a bespoke service. We staff and prepare for your arrival. If you cannot attend on your booked day, please pre-arrange a substitute day for Fixed plans, or cancel with 24-hour notice for Flex plans. No shows will be debited as though you attended.



## FIXED PLANS

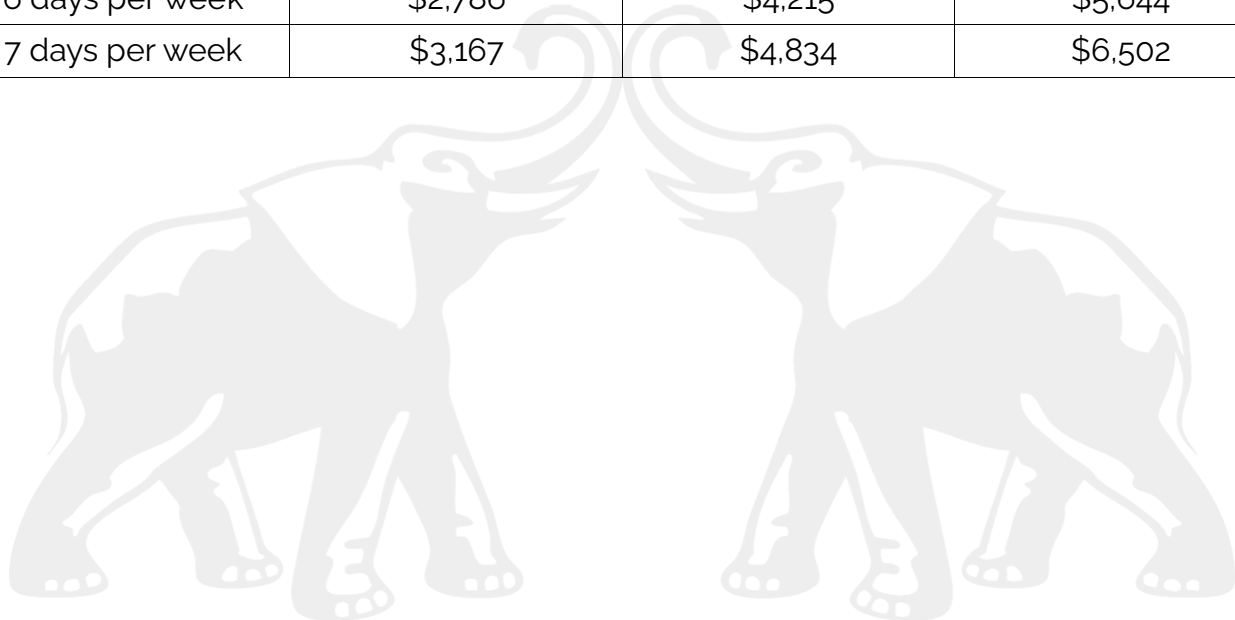
- Fixed plans are based on, and billed monthly
- Fees are calculated based 4.33 weeks per month

*(52 weeks per year) / (12 months per year) = 4.33 weeks per month*

## FULL-DAY FIXED MEMBERSHIP

- 7 a.m. to 6 p.m.
- Extend by the hour, up to 10 p.m. (see “EXTEND BY THE HOUR” section below)
- Extend to overnight stay (ask about our Respite Hotel stay which already includes our Premium Day Program)
- Attend on selected day(s) of the week
- One-month commitment
- Includes breakfast and lunch, drinks, snacks, nursing support, medication administration, programs and activities
- Ask us about add-on services

Number of Days	Level 1 (monthly)	Level 2 (monthly)	Level 3 (monthly)
1 day per week	\$524	\$762	\$1,000
2 days per week	\$1,024	\$1,500	\$1,977
3 days per week	\$1,500	\$2,215	\$2,929
4 days per week	\$1,953	\$2,905	\$3,858
5 days per week	\$2,382	\$3,572	\$4,763
6 days per week	\$2,786	\$4,215	\$5,644
7 days per week	\$3,167	\$4,834	\$6,502



## FOUR-HOUR FIXED MEMBERSHIP

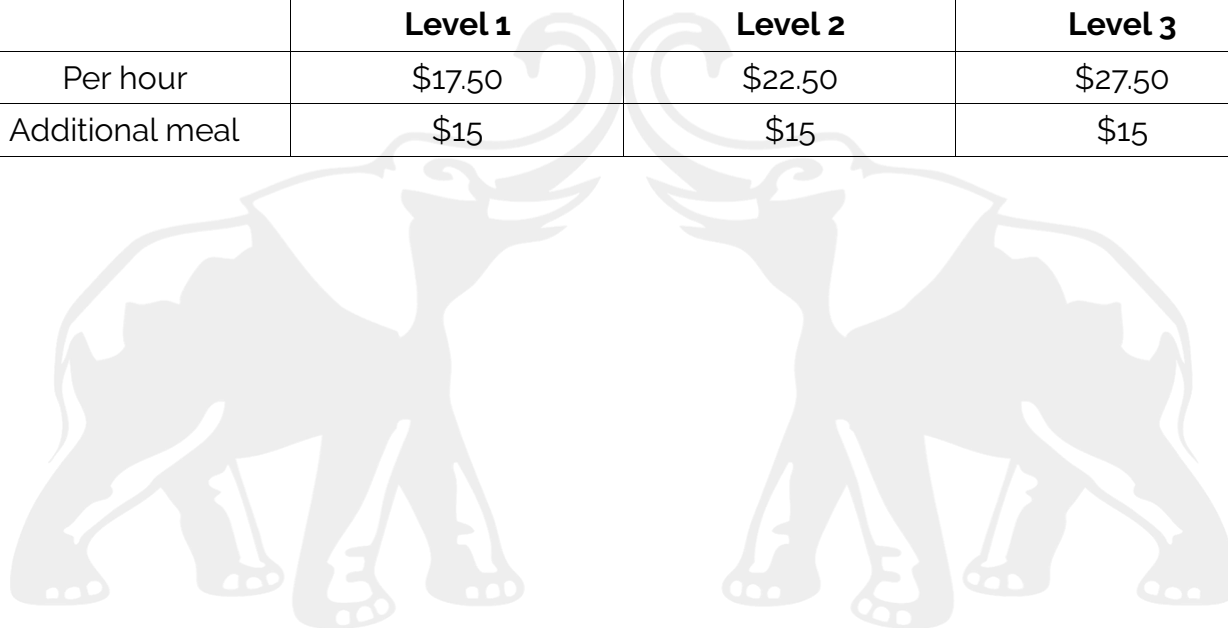
- Choose any four-hour block between 7 a.m. to 10 p.m.
- Extend by the hour, up to 10 p.m. (see “EXTEND BY THE HOUR” section below)
- Extend to overnight stay (ask about our Respite Hotel stay which already includes our Premium Day Program)
- Attend on selected day(s) of the week
- One-month commitment
- Includes breakfast, lunch, or dinner, drinks, snacks, nursing support, medication administration, programs and activities
- Ask us about add-on services or if you consistently require more than four hours

Number of Days	Level 1 (monthly)	Level 2 (monthly)	Level 3 (monthly)
1 day per week	\$329	\$416	\$502
2 days per week	\$649	\$823	\$996
3 days per week	\$961	\$1,221	\$1,481
4 days per week	\$1,264	\$1,611	\$1,957
5 days per week	\$1,559	\$1,992	\$2,425
6 days per week	\$1,845	\$2,364	\$2,468
7 days per week	\$2,122	\$2,727	\$3,334

## EXTEND BY THE HOUR

- Extend “Full-Day” or “Four-Hour” plans on days that you need, up to 10 p.m.
- Additional meals can also be purchased

	Level 1	Level 2	Level 3
Per hour	\$17.50	\$22.50	\$27.50
Additional meal	\$15	\$15	\$15



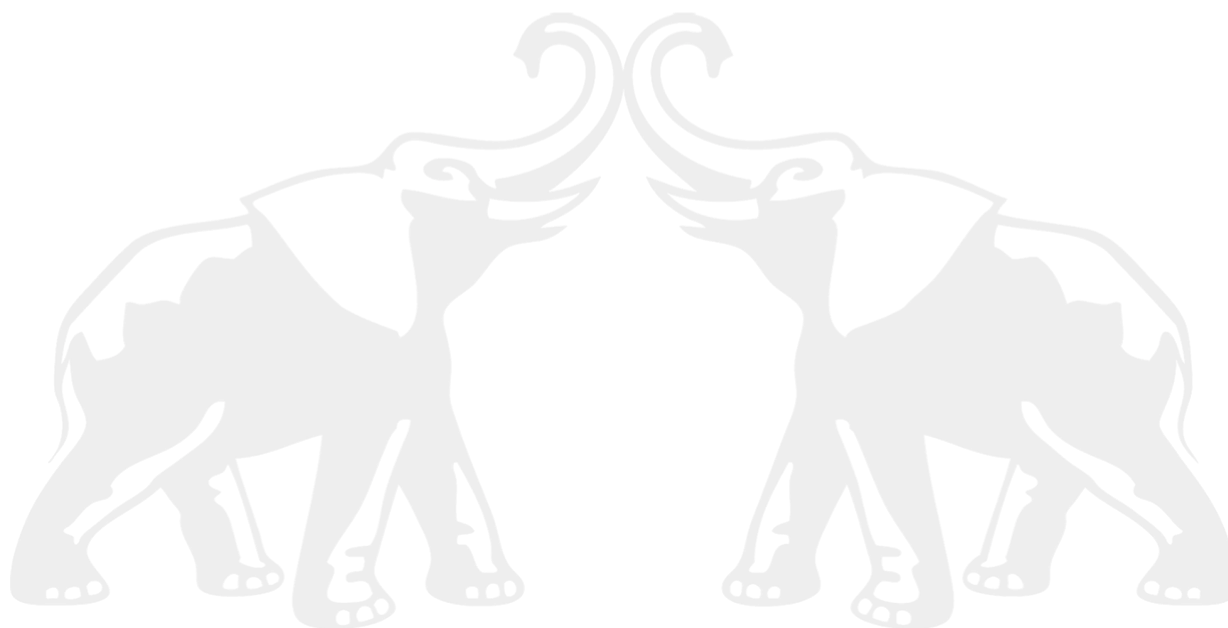
## FLEX PLANS

- Pick and choose days to suit your schedule
- Minimal commitment to see if Memory & Company is the right fit for you
- Bookings require 24-hour notice, based on first-come-first-serve, and subject to availability (book in advance to avoid disappointment)
- Cancellations require 24-hour notice
- Remaining days on Flex plans can be converted to Fixed plans at any time
- Payment due in full upon registration
- If care levels change, remaining days on Flex plans will be subject to additional fees to reflect care level needs
- Plan expires after 12 months of first booking and are non-transferable

## FULL-DAY FLEX MEMBERSHIP

- 7 a.m. to 6 p.m.
- Extend by the hour, up to 10 p.m. (see "EXTEND BY THE HOUR" section below)
- Extend to overnight stay (ask about our Respite Hotel stay which already includes our Premium Day Program)
- Includes breakfast, lunch, and/or dinner, drinks, snacks, nursing support, medication administration, programs and activities
- Ask us about add-on services

<b>Number of Days</b>	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>
5-day package	\$1,045	\$1,320	\$1,595
10-day package	\$2,000	\$2,550	\$3,100
30-day package	\$5,250	\$6,750	\$8,250



## FOUR-HOUR FLEX MEMBERSHIP

- Choose any four-hour block between 7 a.m. to 10 p.m.
- Extend by the hour, up to 10 p.m. (see “EXTEND BY THE HOUR” section below)
- Extend to overnight stay (ask about our Respite Hotel stay which already includes our Premium Day Program)
- Includes breakfast, lunch, or dinner, drinks, snacks, nursing support, medication administration, programs and activities
- Ask us about add-on services or if you consistently require more than four hours

Number of Days	Level 1	Level 2	Level 3
5-day package	\$420	\$520	\$620
10-day package	\$760	\$960	\$1,160
30-day package	\$2,100	\$2,700	\$3,300

## EXTEND BY THE HOUR

- Extend “Full-Day” or “Four-Hour” plans on days that you need, up to 10 p.m.
- Additional meals can also be purchased

	Level 1	Level 2	Level 3
Per hour	\$17.50	\$22.50	\$27.50
Additional meal	\$15	\$15	\$15

